



# COMMUNITY SERVICES



WE  
MAKE IT

POSSIBLE

## COMMUNITY SERVICES

The Diploma of Community Services will develop skills in community development, case management, and crisis intervention, enabling trainees to manage, coordinate, and deliver person-centred services to individuals, groups, and communities.

We aim to equip our graduates with the necessary skills and knowledge to enable them to successfully satisfy the demands of the workplace.

### COURSE INFORMATION

Welcome to a world where your passion for helping others transforms into a fulfilling career. The Diploma of Community Services (CHC52025) offers a comprehensive pathway for individuals eager to make a tangible impact on society. The diploma will enable workers to support people to make changes in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

Our diploma program delves deep into the core aspects of community services. The program has been led by seasoned educators and industry experts, meaning adhere to the latest industry standards and practices. Through real-life case studies and hands-on exercises, students will be equipped with the skills needed to thrive in diverse community service roles.

#### STUDY PATH

This qualification corresponds to AQF Level V. The preferred pathway to this qualification is for students to complete the Certificate III in Individual Support (CHC33021) or the Certificate IV in Community Services (CHC42021).

#### COURSE DELIVERY & ASSESSMENT METHODS

##### Diploma of Community Services (CHC52025)

This course, offered by Academies Australasia, is delivered full-time at 20 hours per week over a period of 2 academic years (72 college weeks). It is aligned to meet CWA requirements, and students are required to complete 400 hours of work placement in two blocks of 200 hours each.

The work-based training is supervised and mentored by the employer representative, and assessed by a qualified trainer who will visit and assess students during placements. Students are issued Logbooks to record attendance, work experience and assessments.

#### ENTRY REQUIREMENTS

- › International applicants must be 18 years or older.
- › Year 11 or equivalent certificate of senior secondary education.
- › Recommended English Level: IELTS 5.5 (with no individual band less than 5.0) or equivalent. (If the level of English is insufficient, a suitable course can be organised).
- › Students are required to complete a Language, Literacy, Numeracy and Digital (LLND) test prior to the commencement of the course.

#### OTHER FEES

Administration Fee includes Confirmation of Enrolment Fee:

- › **A\$ 250** (Non-refundable)

Material Fee:

- › **A\$ 400**

### ACADEMIC YEAR / START DATES

Don't miss out on your intake dates. There are 36 teaching weeks per annum with the year being divided into 4 terms of 9 weeks each. The academic year begins in January and ends in November. Primary intakes are at the beginning of each term.

YEAR	TERM 1 INTAKES		TERM 2 INTAKES		TERM 3 INTAKES		TERM 4 INTAKES	
	PRIMARY	MID-TERM	PRIMARY	MID-TERM	PRIMARY	MID-TERM	PRIMARY	MID-TERM
2026	12 JAN	16 FEB	7 APR	11 MAY	29 JUN	3 AUG	21 SEP	26 Oct
2027	11 JAN	15 FEB	5 APR	10 MAY	28 JUN	2 AUG	20 SEP	25 Oct
2028	10 JAN	14 FEB	3 APR	8 MAY	26 JUN	31 JUL	18 SEP	23 Oct

Choice of subjects may be limited in mid-term intakes

Qualification	Unit Code	Unit Title	Tuition Fee / Duration
<b>Diploma of Community Services</b> (CHC52025)	CHCCCS004	Assess co-existing needs	<b>A\$ 2,400 /term</b>  <b>8 Terms</b> 72 college weeks
	CHCCCS007	Develop and implement service programs	
	CHCCCS019	Recognise and respond to crisis situations	
	CHCCSM017	Facilitate and review case management	
	CHCDEV005	Analyse impacts of sociological factors on people in community work and services	
	CHCDFV001	Recognise and respond appropriately to domestic and family violence	
	CHCDIV001	Work with diverse people	
	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	
	CHCLEG003	Manage legal and ethical compliance	
	CHCMGT005	Facilitate workplace debriefing and support processes	
	CHCPRP003	Reflect on and improve own professional practice	
	HLTWHS003	Maintain work health and safety	
	CHCCSL001	Establish and confirm the counselling relationship	
	CHCCSM010	Implement case management practice	
	CHCSOH013	Work with people experiencing or at risk of homelessness	
	CHCMHS013	Implement trauma informed care	
	CHCADV002	Provide Advocacy and representation services	
	CHCCOM003	Develop workplace communication strategies	
CHCPRP001	Develop and maintain networks and collaborative partnership		
CHCDIV003	Manage and promote diversity		

Exit with Diploma

Vocational/  
Employment Outcome

Community Support Worker, Youth Worker, Counselor, Case Manager, Family Support Worker, Disability Support Worker

The Diploma of Community Services (CHC52025) opens doors to a multitude of career paths, including social work, counseling, youth work, disability services, and aged care. Whether your passion lies in advocating for social justice or supporting vulnerable populations, this diploma sets the stage for a rewarding career in community services.

Students considering further study can enroll in Bachelor of Social Work and pursue roles as social workers, providing support and assistance to individuals and families facing challenges such as poverty, domestic violence, mental health issues, or substance abuse.

These qualifications are recognised by the Australian Qualifications Framework (AQF), meaning that you can take this qualification anywhere within Australia.

### WORK PLACEMENT

Work Placement is required to receive the award for Diploma of Community Services (CHC52025). We assist you in securing a suitable work placement, coordinating all workplace learning and associated workplace activities. The work placement will be negotiated between students and the health and care service centre. Our trainers will visit each centre during the work placement to assess student performance as part of the assessment of the practical components of the course.

For employment and practical placement purposes, it is recommended that the student secure a:

- Police Record Check
- Working with Children Check

### Enrolment at

Sydney

Melbourne

**Academies Australasia Insitute (AAI)**

CRICOS Course Code: CHC52025(118689D)



**Academies Australasia Polytechnic (AAPoly)**

CRICOS Course Code: CHC52025(118690M)



**Skills Training Australasia (STA)**

CRICOS Course Code: CHC52025(118749H)



**Supreme Business College (SBC)**

CRICOS Course Code: CHC52025(118687F)



## AUSTRALIA SINGAPORE

Academies Australasia Group Limited has been operating for more than 118 years and listed on the Australian Securities Exchange for more than 49 years.

Academies Australasia has colleges in Melbourne, Sydney, Brisbane, Perth, Adelaide, Armidale, Dubbo, Gold Coast and Singapore, and offers a wide range of courses at different levels – Certificate, Diploma, Advanced Diploma, Bachelor and Master Degrees.



### SYDNEY

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Sydney NSW 2000 Australia

### MELBOURNE

Level 7, 628 Bourke Street  
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#### LONG HISTORY

ESTABLISHED MORE THAN 118 YEARS AGO

#### ACCREDITED QUALIFICATIONS

NATIONALLY RECOGNISED

#### QUALITY TEACHING

PASSIONATE TEACHERS WHO ARE PROFESSIONALS IN THEIR FIELD

#### EXCELLENT FACILITIES AND STUDENT SUPPORT

GREAT LEARNING ENVIRONMENT

#### STUDENTS FROM AROUND THE WORLD

MORE THAN 200,000 STUDENTS FROM 136 COUNTRIES HAVE STUDIED WITH US

#### UNIVERSITY PATHWAYS

ARTICULATIONS WITH SEVERAL UNIVERSITIES CREDITS SAVE TIME AND MONEY